

Complaint Form

Please fill out one form for each part and send it to quality@cnc24.com with the CNC24/Customer order number in the subject line

General information

CNC24 Delivery Note number *		CNC24/Customer order number	
Email address *		Phone number *	
Your name *		Job title	

Issue description

Please provide us with detailed information about the problem for each affected part

Part name *		Article number *	
Part usability *	<input type="checkbox"/> This part is usable <input type="checkbox"/> This part is not usable		
Number of supplied units		Number of measured units *	
Number of defective units *		Measuring equipment *	

Deviation description *

Describe the quality deviations (e.g., the affected dimension, surface quality deviations, etc.)

Additional files *

Attach photos of the measured parts and fault patterns
Indicate on the drawing where the defect(s) are present

Note

The average delivery time for newly manufactured components is 4 weeks. If you require faster delivery, please let us know in your email